



## Two Sisters Kennels Client Agreement

Owners Name(s): \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Cell Phone #1: \_\_\_\_\_ Cell Phone #2: \_\_\_\_\_

Emergency Contact (other than owner(s)) Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Relationship to owner: \_\_\_\_\_

Authorized Person(s) to Pick up Dog(s): \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

### **UPDATED VACCINATIONS ARE REQUIRED**

For the safety of your pet and other pets, we will not board any dog without full updated shot records. The following shots will need to have been given in order for boarding to take place.

Rabies | DHPP | Bordetella | Flea & Tick Preventative

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### **Terms & Conditions**

- This agreement, and any addendums attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of owner and Two Sisters Kennels. This Client Agreement is governed by and construed in accordance with the local and state laws of Iowa. Each party fully consents to the laws of Iowa and prior to any legal filings will mediate in good faith to resolve disputes.
- Owner will pay all costs and charges for special services requested, and provide updated vaccination records from the vet before boarding/daycare date. Owner represents that the pet has not been exposed to rabies or distemper within 30 days prior to boarding/daycare.
- **HOURS:** Boarding Pick-Up/Drop-Off is 6-8am and 4-6pm. Daycare Drop Off is 6-9am and Daycare Pick-Up is 4-6pm. We do not offer pick-up or drop-off times outside of these hours. Any exceptions made to these hours are subject to a \$50 fee. Please note we are closed for pick-up/drop-offs on July 4th, Thanksgiving Day and Christmas Day.
- **PRICING:** Overnight Boarding: Standard kennels are \$45/night (+\$35/additional dog). Suites are \$55/night (+\$45/additional dog). A day boarding fee of \$35 for a standard kennel (+\$25/additional dog) or \$45 for a suite (+\$35/additional dog) will be added if the dog(s) is picked up during the afternoon hours of 4-6pm. Owner will not be charged a day boarding fee if the dog(s) is picked up in the morning hours from 6-8am.

Weekend Surcharge: A weekend surcharge of \$2/dog will be added for every Friday, Saturday, and Sunday

Holiday Boarding: We charge an additional \$10 for each boarding option on all holidays, which includes New Year's Eve, New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve & Christmas Day. Surge Pricing: An additional \$2 will be added for every dog that is boarding during Surge Pricing dates. Surge Pricing will be effective on all weekends (Friday - Sunday), holidays (New Year's Eve, New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve & Christmas Day), and Spring Break (dates are subject to change but usually the week around mid-March)

Daycare: Daycare is \$28/day (+\$24/additional dog).

Daycare Package Pricing:

5-Day Package (\$27/day) \$135

10-Day Package (\$26/day) \$260

15-Day Package (\$25/day) \$375

\*Additional Dog is \$24/day for each package

- Owner must provide dog(s) food for the duration of the dog's stay. If the owner does not bring food for their dog(s), Two Sisters Kennels can provide food at a fee of \$5/day per dog.
- Two Sisters Kennels does administer insulin shots for diabetic dogs. There is a charge of \$5/day for this. Two Sisters Kennels will also administer any medication that is needed for a dog. There is no fee associated with giving medications.
- Two Sisters Kennels agrees to clean kennels two times per day and let dog(s) out a minimum of 3-5 times/day. • Owner specifically represents that they are the lawful and valid owner of the pet, free and clear of all liens and encumbrances.
- If the pet shall in any form become ill or if the state of the animal's health otherwise requires attention, Two Sisters Kennels at its sole discretion, is authorized to engage the services of the veterinarian provided in this Contract. If listed veterinarian is unavailable, Two Sisters Kennels has the right to provide in-house veterinary services or arrange vet services for the animal at pet owner's expense.
- Owner agrees that in the event the daycare charges are not paid when due in accordance with this agreement, Two Sisters Kennels may exercise its lawful rights upon ten (10) days written notice by delivering such notice via first-class mail to Owner's Address. If for any reason the dog(s) is not going to be picked up on the scheduled dismissal date, Owner shall contact Two Sisters Kennels to make arrangements to extend the animal's stay and will pay the additional charges based upon the aforesaid daily rate.
- A pet that is unclaimed at Two Sisters Kennels for ten (10) days beyond its scheduled discharge date is considered abandoned and will become the property of Two Sisters Kennels. Every effort will be made to contact Owner/emergency contact if abandonment becomes an issue.
- Owner will disclose any known incidents of aggression prior to boarding. Owner will be held solely responsible for any and all acts or behavior including aggression that takes place during boarding.
- Owner agrees to release, indemnify, and hold harmless Two Sisters Kennels from any and all manner of damages, claims, loss, liabilities, costs or expenses, including reasonable attorney's fees and related costs, arising out of or related to Two Sisters Kennels' services, except which may arise from the gross negligence or intentional and willful misconduct of Two Sisters Kennels, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to Two Sisters Kennels (ii) your dog, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.
- Force Majeure. Neither Owner nor Two Sisters Kennels shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, snow storm, drought, riot, war or other acts of nature.
- **Cancellation Policy:** If we receive a cancellation within 48 hours of the scheduled boarding date we charge \$25/day that we are at capacity during the scheduled board. This will only be enforced in the event that Two Sisters Kennels cannot fill the spot from our waiting list.
- Words "you" and "your" refers to the Owner. Conversely, "We" and "our" refers to Two Sisters Kennels. Owner and Two Sisters Kennels may collectively be referred to as "the parties", and singularly as a "party". This agreement, and any addendums attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of Owner and Two Sisters Kennels.
- **GRADE B ROAD DISCLAIMER:** Do not follow GPS to take Johnson Cedar Rd, Oasis Rd or 340th St. to get to our facility. They are Grade B mud roads and you will get stuck. Two Sisters Kennels will not be held responsible for any vehicle that gets stuck on these roads. Please initial acknowledging you have read and understand to not take these roads: \_\_\_\_\_

By signing, the owner agrees to all terms and conditions listed in the Two Sisters Kennels Contract

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Name

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Signature

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Date

## Two Sisters Kennels Boarding Intake Form

Owners Name(s): \_\_\_\_\_

Dog Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Age/DOB: \_\_\_\_\_ Sex (M/F): \_\_\_\_\_ Spayed/Neutered (Yes/No): \_\_\_\_\_

\*Please note if you'd like your dog to participate in group play they must be spayed/neutered if they are over 6 months old. We must also have proof/documentation of your dog's spay/neuter.

Vet's Name/Clinic: \_\_\_\_\_ Phone: \_\_\_\_\_

Please list the current expiration dates for the following vaccinations:

Rabies: \_\_\_\_\_ Bordetella: \_\_\_\_\_

Distemper: \_\_\_\_\_ Parvo: \_\_\_\_\_

Flea & Tick Preventative: \_\_\_\_\_

\*Vaccination documentation & medical records must be provided for all dogs that are with Two Sisters Kennels

Do you want your dog to participate in group play (with other dogs) Yes/No: \_\_\_\_\_

\*If you want your dog to participate in group play, they will be subjected to a temperament test

Is your dog crate trained? Yes / No

List any history of socialization/play with other dogs: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

List any known incidents of aggression: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Feeding Instructions (amount of food, time of day, etc.): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Does your dog have any food allergies? If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Medication Instructions (if any): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Additional information you want us to know: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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Name

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Signature

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Date

## **Two Sisters Kennels Group Play Agreement**

This Two Sisters Kennels Group Play Agreement is made on the date of signature below between Two Sisters Kennels and the pet owner(s), and hereby agrees to be bound by the following:

1. This contract states that you “the owner” are allowing your dog to participate in Group Play. Group play involves dogs of similar size or temperament. Group sizes are limited to 15 or less dogs. Groups are monitored at all times by one or more dog handlers.
2. Two Sisters Kennels requires veterinary documents indicating that the dog has been vaccinated for Rabies, Distemper, Parvo and Bordetella. Social dogs, over 6 months of age, must have written proof from a veterinarian of spay or neutering. Dogs that are not spayed or neutered will not be allowed to participate in Group Play.
3. While Group Play is monitored at all times, there is still a possibility of injury and/or communicable disease. If your dog is injured, or becomes sick while in a group, you will be contacted immediately. Two Sisters Kennels is not responsible for the payment of veterinary bill(s); however, we will transport dogs to the veterinarian. This agreement states that you acknowledge that Group Play may result in the injury and/or sickness of your dog.
4. If you elect for your dog to participate in Group Play, you are agreeing to a temperament test of your dog's behavior. Failure of the temperament test will result in your dog being let out alone during his/her stay with Two Sisters Kennels. New temperament tests will be performed every 6 months.
5. Two Sisters Kennels reserves the right to judge if your dog is suited for Group Play. If your dog is boarding/at daycare and is determined unfit with a group, he/she will be let out alone. Two Sisters Kennels reserves the right to suspend or terminate your dog's access to Group Play.

Owner Name: \_\_\_\_\_ Date: \_\_\_\_\_

Owner Signature: \_\_\_\_\_